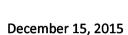
Raymond Weaklend Leona Weaklend



Mrs. Shanoff,

I wanted to discuss our prior conversation. You asked about " . I have received a copy of the notarized documents from April 7, 2015. Those documents clearly show that was the Public Notary who notarized our documents. The signatures on those documents and the other two statements are ours. The information contained in those documents is accurate and we willingly signed them. Furthermore, Mr. Held also credited our account "interest" for the approximate \$623.56 that I was taxed on. Why did he do that?

Mr. Burris has been nothing but helpful our entire time of working with him. As you requested, below are the signature of myself and my husband. My husband and I are tired of dealing with this issue. As you can see from our ages (84 and 89) we are retired and don't want to be bothered anymore. We have said everything we need to say. I hope this ends our involvement. If not, maybe Chase needs to reimburse us for the stress, time, frustration, and wrongful statements attributed to us, made by Mr. Held.

- ate Of Arizon

Thank you,

Raymond Weaklend

Leona Weaklend Leonc M Neaklend County of (Arizona County)

On this 5 day of (Month)

(Month)

(Month)

(Name of Signed)

County of (Mark)

(Name of Signed)

to me on the basis of satisfactory to be the person who he coshe claims to be, and acknowledged that he or she signed the

NOTARY PUBLIC STATE OF ARIZONA Maricopa County KAREN A LEISTEN My Commission Expires February 21, 2019